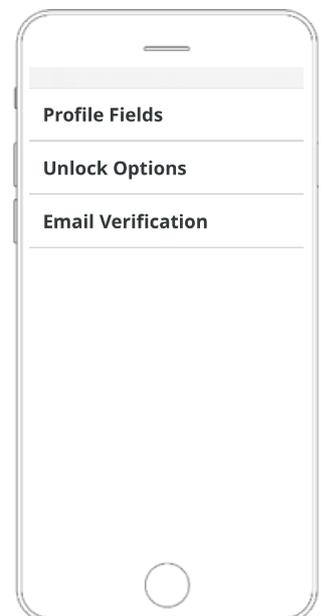
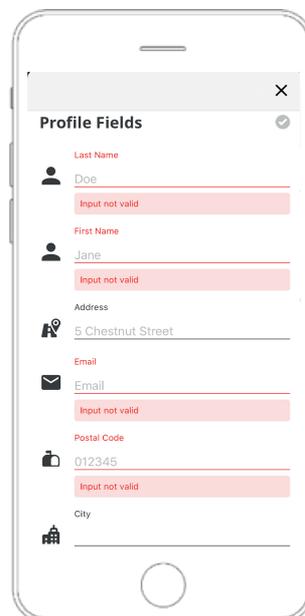
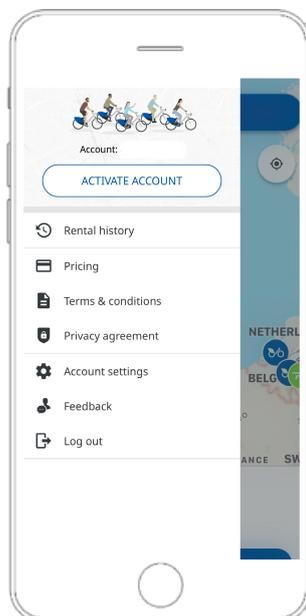
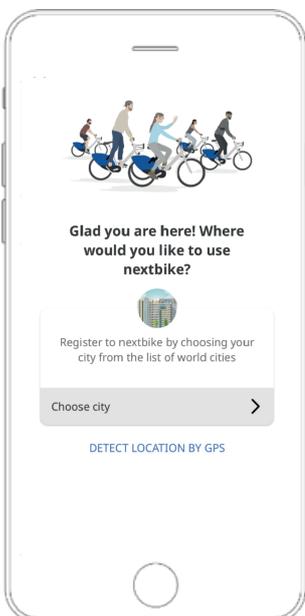


SIGN UP

- 1 Download the 'nextbike' app to register (available on iOS and Android). Alternatively, you can do it on the nextbike website: www.nextbike.co.uk/en/university-of-surrey/. Don't forget to accept the T&Cs.
- 2 Select 'Menu' (three dashes on the upper left corner).
- 3 Select 'Activate Account'.
- 4 To activate your nextbike account you must complete the 'Profile Fields' and 'Unlock Options'. Remember to use your @surrey.ac.uk, @gsa.surrey.ac.uk, @sstl.co.uk email address to be eligible for a discounted subscription (for standard bikes only). Then, verify your account by clicking on the link sent to you by email.
- 5 Enter your details in 'Profile Fields'.
- 6 Select 'Unlock Options' and select 'Credit/debit card'. £5 credit will be taken as a security deposit and will be used to verify your account.

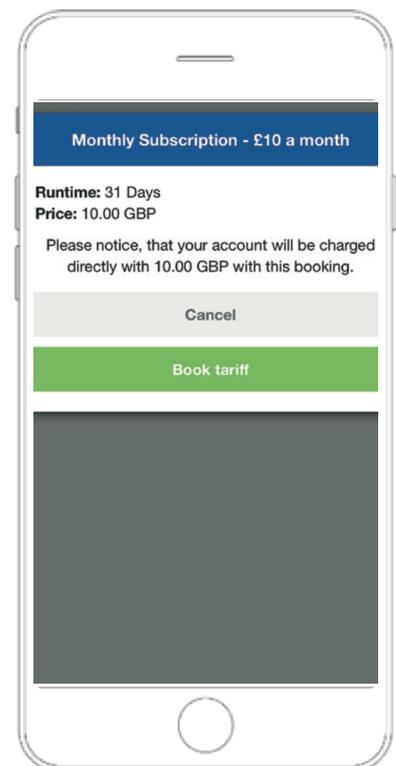
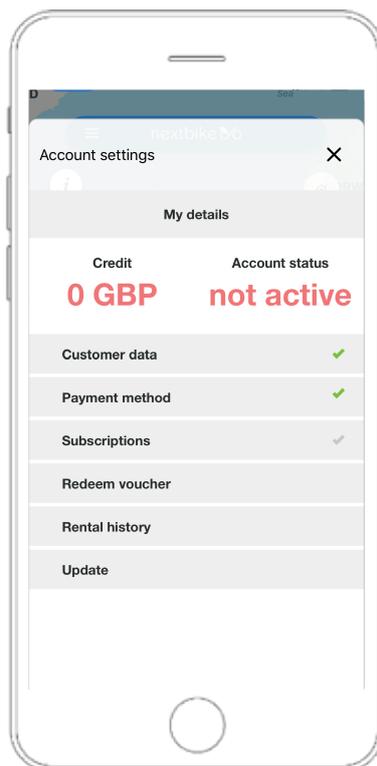
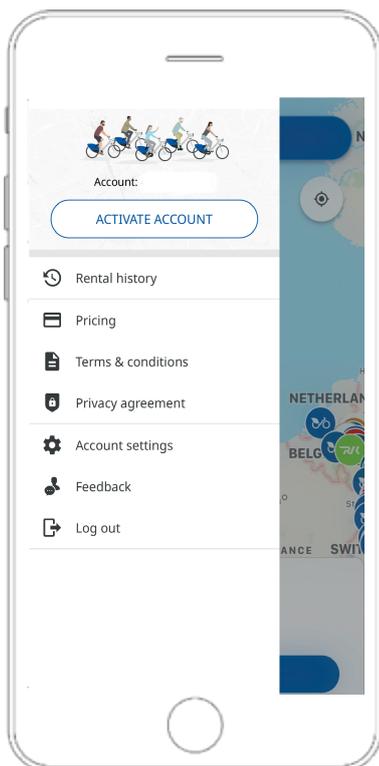


SUBSCRIPTION

- 1 Select 'Menu' (three dashes on the upper left corner).
- 2 Select 'Account settings'.
- 3 Select 'Subscriptions' and choose one of the following:

Discounted monthly subscription (available until 31/12/2020): £5 per month (no commitment). Note: To be able to redeem it, you must be registered with your University of Surrey email address.

Pay As You Ride: You do not need to select a subscription. This is the default once your account is active



RENT

- 1 Log in to the nextbike app or call 020 8166 9851.
- 2 Enter the bike number OR scan the QR code.
- 3 You will receive a code to unlock the bicycle.
- 4 Enter the code in the bike computer and unlock the bicycle by removing the front lock from the wheel and dock and securing it in the holster behind the basket.
- 5 To temporarily park your bike, put the front lock through the wheel and press 'P' on the bike computer. To unlock, enter the code on the bike computer. Note – Parking does not pause your rental. Your time is still running.
- 6 To return, push the front wheel into the dock and insert the front lock through the wheel and dock. Press 'OK' on the bike computer. The bike computer will say returned and your app will update once the bike has been successfully returned. Physically check your bike is locked before leaving the station.

Note: To correctly return a nextbike you must return it to an official station. Any nextbike returned outside an official station will be subject to a £10 fine. This will increase to £20 for a second offence and £30 for the third offence. If a customer returns a bike incorrectly more than three times, their account will be shut down.

Subscription Rental Tariff - Standard Bike

First 30 mins	FREE
Additional 30 mins	£0.50
Up to 24 hours	£5.00

The membership rates are only valid for the first bike you hire. All additional bikes will be charged at the standard Pay As You Ride rate of £1 for every 30 minutes, or a full-day price of £10 for 24 hours.

For more information visit: <https://www.nextbike.co.uk/en/university-of-surrey/>

